

# You already accept documents you cannot check.

Identity documents, certificates, invoices, credentials and letters arrive as files. Verification asks a different question from inspection: not *does this look right*, but *did the issuer actually issue it*.

## THE EXPOSURE

### A convincing forgery passes a human review

Visual inspection scales badly and degrades under volume. It also leaves no record of what was checked, or by whom.

## THE SHIFT

### Ask the issuer, not the paper

A check against the issuing authority has one of three honest answers — verified, refuted, or not answerable. The third is a result, not a failure.

## THE RECORD

### Every check is an event you can produce later

What was submitted, what was asked, what came back, and who saw it — one artefact, retrievable years on.

## Three answers, and one of them is “we cannot say”

no confidence scores presented as facts

### VERIFIED

The issuer confirmed this document, and the answer is recorded with its source.

### REFUTED

The issuer says no. The reason travels with the result, so a dispute has something to read.

### NOT ANSWERABLE

No route to this issuer, or they did not respond. Stated plainly rather than dressed as a pass.

A verification product that only has “pass” and “fail” will quietly turn its unknowns into one of them. Which one it picks decides whether you carry fraud risk or turn away good customers.

## WHERE IT SITS

### AT INTAKE

Onboarding, vendor registration, claims, hiring — when a document is first accepted.

one event  
one model

### IN THE RECORD

Each check is the same kind of event as the rest of your security telemetry — so it correlates.

## HANDLED BY DESIGN

Consent is captured before a document is checked, and it is part of the record.

Retention and erasure apply to submitted documents, not just to results.

Who viewed a document is itself an event, so access is answerable.

Issuer coverage is published — what is checkable is

## Bring us a document you were unsure about.

A working session on your intake process — where the checks would sit, what becomes answerable, and what stays “not answerable” and why.

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